

January 1, 2007

To: Kenneth Lindsay  
American Eagle Auction & Appraisal Company

Dear Ken and Company:

I just wanted to drop a letter to you to let you know just how much my family and I appreciated your help with our auction. After over forty years of antique collecting and selling, I found myself amidst a house full to the brim with antiques and collectibles. I needed my space back and knew that my treasures must go. With a garage, attic and basement bulging, it was such a tremendous job that I didn't know where to begin. Garage sales were out, and flea markets were much too small for what my needs were. That's where you came in in August of 2006.

I was very impressed at our initial meeting by your professionalism and knowledge of exactly what needed to be done and how my sale could be accomplished. You took charge with a cheery attitude and reassured me that everything would be sold, which was good to hear. It was also nice that you took care of the advertising and ad placement for me. What a relief, since I wouldn't have known where to begin myself! On the day of the sale, you and your staff showed up looking and acting very professional. You were able to answer all questions put to you before the auction, and your staff was very helpful during the auction whenever any other questions arose. Things moved along so quickly that the auction was over before I knew it. My precious items were on their way to new homes and I got my space back! I was able to park my car in my garage for the first time in at least seven years!

When it came to handling the final details, everything was explained to me in plain English, leaving no questions in my mind that I didn't know the answer to. I was left a copy of the auction tickets on the day of the auction, and the final expenses and check were received by me within thirty days. What a stress free way to deal with liquidation!

I would not hesitate to recommend American Eagle Auction and Appraisal Company to anyone looking for a good, solid, reputable and above all, HONEST auction company! Thank you all again for the great work, and we wish you the best for the New Year!

Sincerely,  
Arvilla Moore and Family